# **PR**<sup>O</sup>FORMEX

# Guide to Owner Coverage Reports

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## How to Generate an Owner Coverage Report

1. Navigate to People > Owners



2. **Search** for the Owner's name and double check for duplicate records. Merge the records if needed.

To merge, select the checkbox next to each record then under **Action** select **Merge Owners** 

Own	ers	Save As		
Q Sa	ample	í	Action <mark>&gt;</mark>	2 selected
	Full Na	me	Merge Ow	mers
	Sample	e Owner 1	٦	Test
	Sample	e Owner 2	٦	Test

Follow the prompts to review the information and merge.

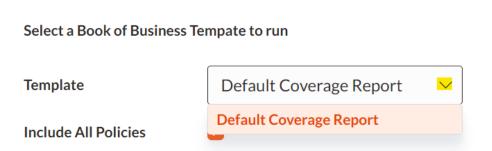
3. Continue to the Owner's Details page and select the Coverage Report tab

Owners / Sample Owner		
Sample Owner		
Owner Information	$\checkmark$	
Details		
Policies		
Annuities		
Suitability		
Coverage Report		

## 4. Click Add Coverage Report

Owners / Merge / Sample C	Dwner		
Sample Owner			
Owner Information	$\sim$	Coverage Report	
Details			There's nothing here yet!
Policies			Add Coverage Report
Suitability			
Coverage Report			

5. Select a Template from the drop-down list



6. If desired, check **Include All Policies** or Include All Annuities (this will only be visible with the Annuities module)

Template	Default Coverage Report $\sim$
Include All Policies	
Include All Annuities	

**Note:** By selecting a checkbox, the generated pdf will show a table extract of all associated Life Policies and/or Annuities at the bottom of the pdf.

Want to change the All Policies table? It cannot be directly edited, but you can create a new policy report to use in place of the default All Policies table extract. This new report would allow you to add/rename/remove/move columns around as you would like to have them displayed on the Owner Coverage Report. Be sure to add your policy report to your template and unselect Include All Policies.

7. When a template is selected, a preview of the report(s) associated with that template will be displayed with a table(s) of policies that fit the criteria.

Q Searc	h										
Policy Nur	Policy Stat	Product Ty	Product N	Issue Date	Carrier	Annualize	Insured	Death Ber	Agent(s)	Premium	[
123243	In Force	Indexed Life			All Ameri	\$6,00	Matth Smith	\$500,	Martin Matth	5/23/	•
	1	▶ 1	LO v r	OWS					1 -	1 of 1 polici	es

#### **Default Upcoming Premium Due Dates**

If no policies meet any of the report criteria, the following message will be displayed:

#### No data exists for template.

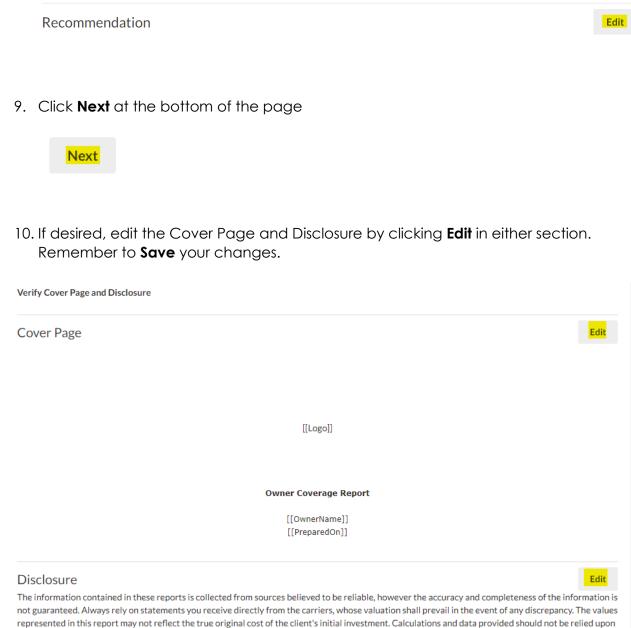
However the final report, will show an Overview and All Policies (if selected) populated based on the information available in your account:

#### **Coverage Report**

Sample Owner Prepared On: 5/16/2024

erview								
Policy Count 4		eath Benefit 0,000.00	Annualized Prem \$0.00	ium	Cash Value \$0.00	Contract Count 0	Contract V \$0.00	
Policies								
Il Policies assigned t	o Sample Owner							
Policy Number	Policy Status	Product Type	Product Name	Issue Date	Carrier	Annualized Premium	Owner(s)	Death Benefit
123243	In Force	Indexed Life			<b>All American</b>		Sample Owner	
32432	In Force	Term			ACDA		Sample Owner	
3254352	Rescinded	Indexed Life			Banner		Sample Owner	\$50,000.00

8. Review the reports/policies and add a Recommendation if that section is available on your template by clicking **Edit**. Remember to **Save** your changes.



for tax purposes, use original confirmations and carrier statements instead.

**Note:** To apply a global default Cover Page, Disclosure, and/or Recommendation that must be setup at the template level. Please refer to <u>How</u> to Create/Edit Owner Coverage Report Templates.

## 11. Click Generate

Previous	Generate

**Note:** The pdf will be automatically downloaded and also saved within Proformex for future reference under the Coverage Report tab of the owner

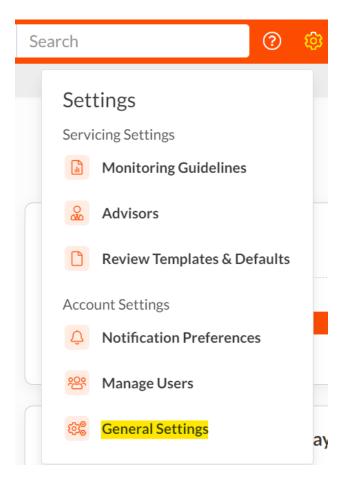
## **Coverage Report**

Q Sear	ch		X
Actions	Document Name	Create User Email	Create Date
	SampleOwner20241605.pdf	support@proformex.com	05/16/2024
•	1 🕨 🕨 10 🗸 rov	vs	1 - 1 of 1 documents

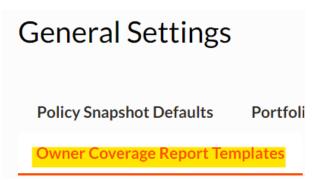
Add Coverage Report

## How to Create/Edit Owner Coverage Report Templates

1. At the top right of the page, click Settings followed by General Settings



2. Select Owner Coverage Report Templates



3. Click + to create a New Template



#### OR

Simply click an existing Template to Edit



Note: The star indicates it's the default template

4. If creating a New Template, input a Name and click Create

New Template		
Name *		
Name		
	Cancel	Create

5. Click Configure Sections to add/remove/rename sections

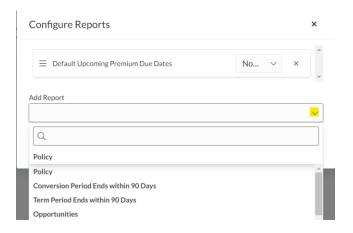


6. Make your changes (toggle sections on/off, rename, drag to reorder) and click **Save** 

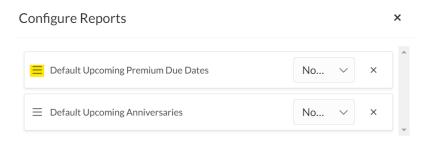
Confi	igure	Sections	Cancel	Save
≡		Cover Page		
		Overview		
≡		Recommendations		
≡		Disclosures		

7. Click Configure Reports to add/remove existing Policy Reports (up to 10 reports)

8. Select the **drop-down arrow** under **Add Report** to search and add an existing Policy Report (click to add)



#### 9. Drag to reorder policy reports



10. If desired, apply the categorization Medium or High to the policy report. It will default to None

E Default Upcoming Premium Due Dates	No 🚩
	None
E Default Upcoming Anniversaries	Medium
	High

This categorization will apply as a color-coding system to the respective policy report title/section.

None = Grey, Medium = Yellow, High = Red

123243				Issue Date	Carrier	Annualized Premium	Insured	Death Benefi	t Agent(s)	Premium D
120210	In Force	Indexed Life		8/15/1980	All American	\$6,000.00	Matthew Smith	\$500,000.00	Martin Matthew	vs 5/23/202
efault Upcom		rearios								
haun opcon		.1 301103								
Policy Number	Policy Status	Product Type	ProductName	e Issue Date	e Carrier A	Annualized Premium	Insured D	eath Benefit	Agent(s)	Anniversary D
Folicy Nulliber										
345345043	In Force	Indexed Life		5/31/202	3 AIG		Chris Staple	N	lartin Matthews	May 31
	In Force	Indexed Life		5/31/2023	3 AIG		Chris Staple	Ν	lartin Matthews	May 31
	In Force	Indexed Life		5/31/2023	3 AIG		Chris Staple	Ν	lartin Matthews	May 31

**Note:** The policy report description will also be displayed on the final report. Navigate to that Policy Report to rename it, remove/change the description by clicking Save next to the report title.



11. Within the template, to configure the Overview section, click the three dots followed by **Configure Section** 

Overview					•
Policy Count	Death Benefit	Annualized Premium	Cash Value	Contract Count	Onfigure Section
					Toggle Section Off

12. Within the template, edit the **Cover Page, Recommendations, or Disclosure** by clicking **Edit** in either section. Remember to **Save** your changes. These changes will only apply to the selected template. Please refer <u>How to</u> <u>Create/Edit Owner Coverage Report Defaults</u> on how to apply global defaults to all Owner Coverage Report templates.

13. To Rename, Set/Remove Default, or Delete the template, click the three dots at the top right of the template

Config	gure Reports
	🖉 Rename Template
	$\rightleftharpoons$ Remove Default
	🗍 Delete Template

Recommendations

O

## How to Create/Edit Owner Coverage Report Defaults

1. At the top right of the page, click Settings followed by General Settings

Se	arch	ф;
	Settings Servicing Settings Monitoring Guidelines	
(	& Advisors	
	C Review Templates & Defaults Account Settings	
	Notification Preferences	
	<ul><li>Manage Users</li><li>General Settings</li></ul>	ау

### 2. Click Owner Coverage Report Defaults

General Settings				
Policy Snapshot Defaults	Portfolio Review Defaults	Agent Book Of Business Defaults	Agent Book Of Business Templates	Owner Coverage Report Defaults
Owner Coverage Report Tem	plates Report Summary D	efaults Report Summary Templates	Owner Report Summary Defaults	Owner Report Summary Templates

3. Edit the **Cover Page**, **Recommendations**, or **Disclosure** by clicking **Edit** in either section. Remember to **Save** your changes.

Cover Page	Edit
Recommendation	Edit
Disclosure	Edit